



NOIDA METRO RAIL CORPORATION (NMRC) LIMITED

Expression of Interest (EOI)

**Set up of Internet Lease Line at NMRC Corporate Office and
NMRC Depot**

Eoi No. NMRC/IT/2025/02

July -2025

Issued by:

**Noida Metro Rail Corporation (NMRC) Limited.
Block-III, 3rd Floor,
Ganga Shopping Complex, Sector-29, Noida -
201301, District Gautam Budh Nagar, Uttar
Pradesh, India**

Set up of Internet Lease Line at NMRC Corporate Office and NMRC Depot

1.1 GENERAL

- 1.1.1 Noida Metro Rail Corporation Ltd. invites Expression of interest (Eol) from service provider who are already in business for providing Internet Lease line in different Govt sectors/PSUs and any other corporate offices in Delhi-NCR Region.
- 1.1.2 The key details are as follows:

1	Name of the Work	Set up of Internet Lease Line at NMRC Corporate Office and NMRC Depot
2	Name of the Employer's official	Jt.General Manager/AFC-Tele Noida Metro Rail Corporation Limited, Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida 201301 Email: nmrc.afc@gmail.com & dgm_teleafc@nmrcnoida.com Website: www.nmrcnoida.com ,
3	Key Dates	
a	Date of Eol application available online	21/07/2025
c	Pre submission Meeting	28/07/2025 (11:30 Hrs at NMRC Head Office)
d	Last date for seeking clarifications	01/08/2025
e	Last Date of Submission of interest	20/08/2025 (Up to 15:00 Hrs)
f	Date of Eol Opening	20/08/2025 (15:30 Hrs) at NMRC Head Office
g	Place of Eol application opening	Noida Metro Rail Corporation Limited Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29, Noida 201301

DISCLAIMER

Noida and Greater Noida are being developed as the industrial towns to New Delhi and more and more people from Delhi and other areas are shifting to these towns in search of fresh air, greenery and better infrastructure. There is a need of providing an efficient, reliable and comfortable transportation system for the population intending to settle in these towns and also the public coming to these areas for education, service and business.

Noida Metro Rail Corporation (NMRC) Limited is a Special Purpose Vehicle (SPV) formed for planning and executing urban transport projects in Noida, Greater Noida regions. NMRC desires to provide a world-class Public Transportation System with state-of-the-art technology. As such, the overarching criterion for setting up of NMRC is to help create an efficient, safe, reliable, economical and affordable public transport system.

This Application for **“Set up of Internet Lease Line at NMRC Corporate Office and NMRC Depot”** should contains brief information about the scope of work.

While all efforts have been made to ensure the accuracy of information contained in this Application Document, this Document does not purport to contain all the information required by the Applicants. The Applicants should conduct their own independent assessment, investigation and analysis and should check the reliability, accuracy and completeness of the information at their end and obtain independent advice from relevant sources as required before submission of their application/s. Noida Metro Rail Corporation Ltd. (“NMRC” or “the Company”) or any of its employees or advisors shall incur no liability under any law, statute, rules or regulations as to the accuracy or completeness of the Application Document.

NMRC reserves the right to change any or all conditions/information set in this Application Document by way of revision, deletion, updating or annulment through issuance of appropriate addendum as NMRC may deem fit without assigning any reason thereof.

NMRC reserves the right to accept or reject any or all applications without giving any reasons thereof. NMRC will not entertain or be liable for any claim for costs and expenses in relation to the preparation of the documents to be submitted in terms of this Application Document.

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1. Objective

Noida Metro rail Corporation is operating a Metro Corridor covering the length of 29.70 Km between Noida & Greater Noida and operational since 26.01.2019. Current Metro Network is of 21 Stations, out of which 15 are in Noida and 6 in Greater Noida.

The purpose of this EoI is to engage a service provider for set up of Internet Lease line following location at a competitive rates:

- a. NMRC Corporate office : Block III, 3rd Floor Ganga Shopping Complex Sec-29 Noida, Gautam Budh Nagar (Uttar Pradesh) -201301
- b. NMRC Depot : Sector -34 Greater Noida, Gautam Budh Nagar (Uttar Pradesh)-201310

2. Scope of Work:

- a. The service provider will have to provide Two Internet Lease line including back up line on optical Fiber Network at NMRC Depot Greater Noida. and Internet Lease line including back up line at NMRC Head Office.
- b. Requirement of ILL is mentioned as :

S.No	Location	Speed of ILL	Services of ILL Required	Purpose
1	NMRC Depot Greater Noida	500 Mbps	Two Separate Lines of different ISP i.e. One Primary and One Secondary Line	Seamless Internet Connectivity is required Different Telecom/ IT services of NMRC Depot and 21 Stations of NMRC
2		200 Mbps	Two Separate Lines of different ISP i.e. One Primary and One Secondary Line	Seamless Internet Connectivity is required for financial transactions of Automatic fare Collection System of NMRC NMRC Depot and 21 Stations of NMRC
2	NMRC Corporate Office	200 Mbps	Two Separate Lines of different ISP i.e. One Primary and One Secondary Line	Seamless Internet Connectivity is required for Different IT services of NMRC Head office

- c. The service provider would be able to provide all necessary technical support for the seamless integration of ILL with NMRC System at the required location.
- d. Primary Line and back up line i.e. Secondary Line has to be from different ISP.

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- e. The contract period shall be of 48 months from the date of successful installation and commissioning of the internet leased line, which may be extended for 1 year depending upon satisfactory performance
- f. The service provider must ensure that ILL services are backed by 24 Hr 365 Days. ISP should be equipped with appropriate back bone at their end, so that the connectivity may be routed through alternate route in case there is a failure in one route.
- g. Service provider is required to provide dash board /NMS to NMRC to monitor centrally @ 2 location plus online portal for checking bills etc
- h. The service provider must ensure that ILL services for 100% redundancy for 24x7 Metro operation of each ILL in case of Network failure at their end.
- i. The service provider must be ISP Class -1 certified and will have to provide at least 25 public IP per line or up to 50 as per need of NMRC. This can further increases as per requirement of NMRC
- j. NMRC would not make any advance payment towards Internet Lease Line Charges, integration and annual maintenance of payment gateway or any incidental charges. No hidden charges will be allowed like laying of cables, Router, modems switches, connector etc.
- k. Service Providers are required to use the multiple international gateways like Airtel, TATA, and Vodafone etc. to offer you the most optimum solution.
- l. If NMRC need to upgrade the bandwidth or the plan as per requirement, it should be done immediately without delay.
- m. Service providers are required to clear communication edge in Internet Bandwidth and associated services to put them in total control. NMRC required unmatched service of the highest quality and standards to run the services for valued commuters.
- n. Any change in the Regulation from the Telecom Regulatory Authority would be applicable with immediate effect.
- o. Service providers must ensure that the utilization of services will be strictly in accordance of Law of India and take all necessary precautions and adopt all majors as per the guidelines directed by DOT/TRAI or any other government body as published by them time to time.
- p. ILL Operations will be 7X24X365: Service providers are required to monitors the entire network 7X24. The entire link, including the last mile link connecting making sure that technical expertise is there to manage the network and offer NMRC for uninterrupted high speed connectivity.
- q. SLA will target 100% availability of the link. Any Upgradation, Maintenance of the Link should be done with redundancy and in non-revenue hour's only and prior intimation to NMRC.
- r. Service providers are require to provide escalation matrix to NMRC. The service provider would provide a 24 X 7 call center support to NMRC system.

3. Eligibility Criteria for Submission of Proposals

The below is the qualification criteria for the bidders to submit the EOI. The qualification criteria must be met for short listing.

- a. Service providers should have Data Centre and supplied lease line services during last Seven years to reputed Govt. organizations, PSU, Banks, Educational Institutions, etc. Applicant should submit proof in support of the same. Performance certificates/citations confirming the same may preferably be enclosed with name, address, contact number and email of the concerned person.
- b. The applicant agency should be a bonafides supplier / vendor of Lease Line. Applicant should submit proof in support of the same.
- c. Agency shall have following statutory valid registration certificates and licenses:
 - (i) PAN & GST (Goods and Services Tax) Registration
 - (ii) Establishment License
 - (iii) Permanent Account Number (PAN)
 - (iv) Any other registration that is required as per statutory norms for supply of lease line.
- d. The Agency should not be in litigation with any of service receiver.
- e. The Agency should not have a record of poor performance such as abandoning of any allotted project, inability to complete any allotted project, delay in completion of any allotted project etc.
- f. The Agency should not be black listed by any Government or its organizations.

An undertaking to this effect (points mentioned above) is required from the agencies. If at a later stage it is found that any agency has wrongly certified, the agency shall be liable for action under the law.

4. Modalities of Selection:

- a. The prospective service provider will submit their proposal in hard copy within the schedule date.
- b. NMRC will shortlist the agencies based on the written proposal
- c. Agency may be engaged/finalized through Open /Limited Tenders
- d. The decision of the NMRC Authority will be full and final in all respect.

6. Selection Process

The Application is issued with a purpose to assess demand and formats mentioned and to ensure market requirements are captured at Request for Proposal (RFP) Stage. The applications received shall be reviewed

7. Submission of Applications

- a. All the notifications & detailed terms and conditions regarding this Application notice hereafter will be published on the NMRC website.
- b. The application should be submitted in hardcopy in a sealed envelope as per dates mentioned.
- c. Applicant shall submit all formats and suggested documentary evidence with the Application document.

8. Documents to be submitted

The Application to be submitted by the Interested Parties, shall include:

- a. Cover Letter expressing interest to participate in the form and manner prescribed hereunder as Annexure 1.
- b. Details of the Applicant as prescribed hereunder as Annexure 2.
- c. Details of Financial Capability of the Applicant as prescribed hereunder as Annexure 3, Documentary proofs for legal status and audited financial statements for turnover.
- d. Work experience detail in support of work experience as Annexure-4.
- e. Technical and Financial Proposal as Annexure-5

9. Pre-submission meeting and Site Visits

NMRC shall also organize an interactive meeting to discuss further on this Application, the eligibility criteria, the technical, and financial and operations aspects along with preferred mode of engagements with the prospective agencies in the form of a presentation meeting.

The meeting shall be held on at NMRC Office on date 28/07/2025 (11:30 hrs.). Any change corresponding to date, if any, shall be communicated to the applicants vide NMRC website (www.nmrcnoida.com)

10. Date of submission

The Interested parties shall submit their respective details in aforesaid format latest by 20/08/2025 **[Up to 15:00 Hrs]** at NMRC's herein below mentioned address:

Jt. General Manager /AFC& Tele
Noida Metro Rail Corporation (NMRC) Limited
Block-III, 3rd Floor, Ganga Shopping Complex, Sector-29,
Noida -201301, District Gautam Budh Nagar, Uttar Pradesh

Website: www.nmrcnoida.com

Applications received by the NMRC after the specified time on the Application Due Date shall not be eligible for consideration and shall be summarily rejected.

Formats for submission of Application

Annexures

Annexure 1: Format for Covering Letter

Date:

To,

JGM (AFC&Tele)
Noida Metro Rail Corporation (NMRC) Limited
Block-III, 3rd Floor, Ganga Shopping Complex,
Noida -201301,
District Gautam Budh Nagar, Uttar Pradesh

Sub: Application for EoI for Set up of Internet Lease Line at NMRC Corporate Office and NMRC Depot.

Dear Sir,

- With reference to your Application document dated _____, I/We the undersigned am/are hereby expressing our Interest for Set up of Internet Lease Line at NMRC Corporate Office and NMRC Depot.
- We hereby declare that we are neither black listed/debarred firm nor have contracts, which have been terminated/ foreclosed by any company / department during the last 5 (five) financial years due to non- fulfilment of Contractual obligations.
- We hereby declare that all the information and statements made in this Application are true and accept that any misinterpretation contained in it may lead to our disqualification. Our Application is binding upon us.
- We have prepared our application for the captioned project as specified in Application Document.
- I/We hereby declare that all the information and statements made in this Application are true.
- Technical and Financial Proposal for Set up of Internet Lease Line at NMRC Corporate Office and NMRC Depot is attached herewith.

(Name and Title of the Signatory)

(In the capacity of)

Company Seal

Annexure 2: Details of the Applicant

S. No.	Particulars	Details
1 (a)	Name of Entity	
(b)	Legal Status (Company/LLP/etc.)	
(d)	Registered Address	
(e)	Telephone / Mobile No.	
(f)	E-Mail Address	
	Registration No. of Entity	
	PAN No.	
(g)	Brief profile of the Entity	

Details of individual(s) who shall serve as the point of contact/ communication for NMRC:

S. No.	Particulars	Details
(a)	Name and designation	
(b)	Telephone / Mobile No.	
(c)	E-Mail Address	

Note: Applicant needs to submit supporting documents stating the legal status of the firm

Name of applicant: _____

Signature of applicant: _____

Annexure 3: Financial Capacity

S. No.	Particulars	Details (INR)
		Turnover
(a)	2023-24	
(b)	2022-23	
(c)	2021-22	
	Average Turnover for last 3 FYs	

Name of applicant: _____

Signature of applicant: _____

Note:

- Applicant is required to submit Audited financial statements for the last 3 years as supporting document
- For any currency other than INR, appropriate conversion to INR may be made at the prevailing exchange rate as on the date of publication of the Application Advertisement.
- In case of Consortium, provide details of each member of the Consortium

Annexure 4: Work experience

S. No.	Similar Contract description	Contract Identification Number	Award date & Completion date	Employer's Name, address, telephone number, e- mail etc	Role in contract	Completion cost	Value of similar work in completed work
					Individual		
1							
2							
3							
4							
	Add required number of rows						

Attached copy of Work Orders/LOA and Work Completion Certificate issued by Employer.

Annexure 5: Technical and Financial Proposal

Applicants are required to submit the technical proposal and rates offered for Internet Lease Lines (ILL) as per detail mentioned in scope of work of this EoI.